

Sunday, April 25

4:00-6:00	Meet & Greet Reception (check-in and network with other attendees)
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Monday, April 26

7:00-8:00	Registration and breakfast	
8:00-9:00	Keynote: "Changes in Change Management: A 25-Year Retrospective" Todd Jick, Columbia University	
9:10-10:00	"Ashland's Change Journey" Dwight King, Ashland Inc.	"Integrating World-Class Organizational Change Management into Oracle and SAP Methodologies" Maria Cramer & Carole Ibarra, Hitachi Consulting
10:15-11:05	"A Recipe for Managing Rapid and Disruptive Change Successfully" Julie Burnett, CEO, Liberty Northwest & Beth Montag-Schmaltz, PeopleFirm	"Making the Most of Change: William Bridges Transition Model" Nina Coil, Linkage
11:15-12:05	"Selling Change to Customers: An ADKAR Case Study" Nancy Richards-Marshall & Brian Healy, Ricoh America	"Change With the Grain of Human Nature: The 5 Forces of Change" Anthony Greenfield, Author, The 5 Forces of Change
12:05-1:30	Networking Lunch (Regional ACMP Groups)	
1:30-2:20	General Session: "Leaders are People First, Targets Second and then Sponsors" Jeanenne LaMarsh, LaMarsh & Associates	
2:30-3:20	"Next Generation Change Leadership: 'Changing the Way We Lead Change' " Jodie Chusid & Karyn Corbett, Cisco Systems, Inc.	"Measuring Individual Response to Organizational Change" Victoria Grady, George Washington University
3:35-4:25	Panel Session: "Impact of Organizational Culture and Values During Change Initiatives" Panelists from: Red Bridge Consulting, DelHaize Group/Hannaford Supermarkets, Emerson Human Capital Consulting and Maday Consulting	Panel Session: "Government Organizations: Change Management Challenges & Solutions" Panelists from: Vector Research Center, Louisiana Dept of Transportation, SaskPower and private consulting
4:35-5:25	"Emerging Renewed for the Upturn: Retooling an Organization through Holistic Change Management" Christopher Peila, Capgemini	"Communicating to Create Enthusiasm and Commitment to Change" Lawrence Polsky, PeopleNRG, Inc.
6:00-12:00	Night on the Town (transportation will be provided to/from the Las Vegas Strip)	

Tuesday, April 27

7:30-8:00	Breakfast	
8:00-9:00	Keynote: "The Emotional Side of Change" Jeanie Duck, Author, "The Change Monster"	
9:10-10:00	"How Great Leaders Manage Change " Mark Murphy, Leadership IQ, Author, Hundred Percenters: Challenge Your Employees to Give It Their All and They'll Give You Even More	"Your Org Chart Isn't Telling You Everything: Discover the People and Connections in Your Business to Help You Manage Change" Ellen Dailey & Marilyn Robinson, MWH Global

10:15-11:05	"The Art of Storytelling - How to Tell a Compelling Message About Your Change Initiative Through Creative Inspiration" Rachel Shafran, Nike	"Putting the Pieces Together: Effective Practices for Managing the People Side of Technology Change" Beverly Magda, Georgetown University
11:15-12:05	"Building One Great Airline One Change at a Time" Sara Lykken, Delta Air Lines	"Engaging Sponsors in Change" DeeAnn Palin, SCF Arizona
12:05-1:30	Networking Lunch	
1:30-2:20	General Session: "Five Techniques Used by the House of Representatives to Overcome Change Fatigue" Darlene Meister, U.S. House of Representatives	
2:30-3:20	"Leading Change in the Era of Bad News: Dealing with Anger, Distrust, and Revenge in the Workplace" Robert Bies, Georgetown University	"What It Takes to Change Government" Chris Healy, Booz Allen Hamilton
3:35-4:25	Panel Session: "Integrating Project Management and Change Management" Panelists from: U.S. Nuclear Regulatory Commission, Oracle, Yellowbook and Brighton Leadership Group	Panel Session: "Change Management in International Cultures" Panelists from: Australia, South Africa, Spain, and Trinidad and Tobago
4:35-5:25	"Managing Large Scale Change Requires Cultural Transformation" Amber Hinkle, Bayer Material Science	"Change Management, Project Management and Sponsorship - Mapping the Love/Hate Triangle" Marlee Lovatt, Third Stage Alliance
6:00-10:00	Book Signing/Networking Reception (some of our speakers will be available to sign their published books while you mingle and enjoy dinner and live entertainment)	

Wednesday, April 28

7:30-8:00	Breakfast	
8:00-9:00	Keynote: "Building Change Capabilities" Christopher Worley, University of Southern California/Pepperdine University	
9:10-10:00	"The Future of Change Management - Strategic Change Leadership" Linda Ackerman Anderson, Being First	"Internal Change Management at PricewaterhouseCoopers: Leading 2K Partners to the Same Watering Hole" Laurie Barrueta & Lowell Knauer, PricewaterhouseCoopers
10:15-11:05	"Enterprise Change Management at Caterpillar, Inc." Chris Kreuser, Caterpillar Inc. & Catherine Wolpert, LaMarsh & Associates	"Establishing Change Management Competency: Past Lessons Learned and the Manitoba eHealth Journey" Lori Holuk-Siddall, Manitoba eHealth & Faye Wankling, PCGI Consulting Services
11:15-12:05	"How to Leverage Program Portfolio Management to Gain Support for Change Portfolio" Susan Fehl & David Monroe, Nationwide Insurance	"Enterprise Change Management: Making Progress and Lessons Learned" Karl Hunrick, Bonneville Power Administration
12:05-1:30	Networking Lunch	
1:30-2:20	General Session: "The Character of Leadership in Change Management" Phil Eastman, Author, "The Character of Leadership: An Ancient Model for a Quantum Age"	
2:30-3:25	ACMP Progress Presentation - Presentation of transition team progress on certification standards, regional groups and governance structure	
3:30-4:30	Closing Keynote: "Best Practices in Change Management Audit: How Do You Stack Up?" Jeff Hiatt and Tim Creasey, Prosci, Inc.	

View the detailed agenda at www.acmp.info/conference/agenda.htm